

Department Technical Checklist

System Requirements

- Internet access: 128K DSL or faster (512K preferred)
- Web Browser: Microsoft Internet Explorer (Version 7 or greater), Firefox (Version 3 or greater), Chrome (Version 8 or greater)
- Processor Speed: 700 MHz Pentium RAM: 256 MB RAM
- Mouse/Keyboard: Yes
- Cookies: Enabled
- Adobe Flash Player <http://www.adobe.com/products/flashplayer/>)
- Adobe Acrobat Reader (<http://www.adobe.com/products/acrobat/readstep2.html>)

Trusted Sites

You will need to put our sites into your learners trusted sites list. Below is a walk-through of how to do this.

1. Open an internet explorer browser window.
2. Click on tools
3. Go down to "Internet Options."
4. Go to the "Security" tab.
5. Click on the icon for "Trusted Sites."
6. Lower the "Security Level for This Zone slider to "Medium-Low"
7. Click on the "Sites" button below that.
8. Make sure there is NOT a check mark in the "Require server verification (https:) for all sites in this zone."
9. In the "Add this web site to the zone:" box type in the following and clicking "Add" after each one:
 - a. *.emsjane.com
 - b. *.medicmonthly.com
10. Click the "Ok" button
11. Close the "Trusted Sites" box
12. Click "Apply" on the "Internet Options" box.
13. Close the browser window.

Pop-Up Blockers

Please ensure that pop-up blockers are disabled for our site as some of our courses require the use of them for progress monitoring

Firewall/Proxy Settings

You will need to open up your firewall to allow access to our video streams and some of our courses.

Sites that will have to be opened:

*.emsjane.com *.medicmonthly.com
Limelight.net edholdings.vo.llnwd.net

Spam Filters:

Please add *.emsjane.com to your white-list of your spam filter.